# Visiting rules of the Podolí Swimming Stadium

Owner: Česká unie sportu z.s.

Operator: Česká unie sportu z.s.

# **Article 1 - General information**

- The visiting rules are binding for all visitors to the Podolí Swimming Stadium.
   Visitors must follow the relevant visiting rules and instructions from the Podolí Swimming Stadium employees in all areas of the Podolí Swimming Stadium
- 2. By entering the premises of the Podolí Swimming Stadium and paying the entrance fee, the visitor agrees to the provisions of these Visitor Regulations.
- 3. The operating hours of the Podolí Swimming Stadium pools are from 6:00 a.m. to 9:45 p.m., so that visitors leave the Podolí Swimming Stadium area by 10:00 p.m. The operating hours are published on the entrance doors to the area, on the website <a href="www.pspodoli.cz">www.pspodoli.cz</a> and on the FB profile <a href="www.facebook.com/Plavecký-stadion-Podolí">www.facebook.com/Plavecký-stadion-Podolí</a>.
- 4. The prices of admission, all services provided and information on the operating hours of individual sections are published in the price list, which is located at the box offices, in the entrance hall of the building and on the website of the Podolí Swimming Stadium.
- 5. Visitors requesting a discount are required to present a valid document proving entitlement to the requested discount before purchasing a ticket.
- 6. Ticket sales begin at the start of operating hours and end 60 minutes before the end of operating hours and the closure of the area. Holders of prepaid tickets can enter the area no later than 50 minutes before the end of operation.
- 7. The box office has the right to refuse to sell tickets to the Podolí Swimming Stadium if the maximum capacity of the area is reached.
- 8. The Podolí Swimming Stadium may be completely closed due to extraordinary events.
- Children under 1 year of age are prohibited from entering the pools of the Podolí Swimming Stadium.

- 10. Children from 1 to 3 years old are only allowed to enter in a swimsuit with a tight elastic band at the waist and around the legs, or in swim diapers.
- 11. Entry to the Podolí Swimming Stadium with animals is prohibited, with the exception of guide dogs, which, however, are not allowed into the wet area for hygiene reasons.
- 12. Visitors are to treat all facilities and equipment of the Podolí Swimming Stadium with respect. In the event of intentional misuse, pollution, damage or removal of facilities and equipment, the visitor is liable for the resulting damage and the Podolí Swimming Stadium is entitled to compensation for the damage.
- 13. Visitors are obliged to observe warning, command, prohibition and information signs and respect the instructions of the Podolí Swimming Stadium employees.
- 14. Visitors may not do anything that would be contrary to good morals, nor anything that would threaten the safety and peace in the premises of the Podolí Swimming Stadium.
- 15. In the case of an accident or other emergency, visitors must notify the nearest employee of the Podolí Swimming Stadium without undue delay.
- 16. The visitor is obliged to hand over any found items to the supervising staff or a security agency employee.
- 17. Parents and responsible representatives of minors are obliged to exercise increased supervision over minors. In the case of loss of control over these persons, they shall immediately notify the supervising staff of the Podolí Swimming Stadium and are obliged to provide cooperation in any possible intervention.
- 18. If a visitor suffers from any disease that could suddenly threaten his life or the life and health of other visitors, e.g. epilepsy, etc., it is in his interest to report this fact to the lifeguard upon arrival at the pool.
- 19. Entry to the swimming pools, sauna and other visitor areas is permitted only with a valid ticket (chip band, chip card, etc.), which the visitor receives after paying the appropriate entrance fee. The stay begins with passing through the turnstile system, where the exact time of entry of the visitor is recorded.
- 20. Persons under 12 years of age are allowed to enter the area only with a person over 18 years of age.
- 21. It is permitted to wear swimwear made only from swimsuit material; swimming in clothing (e.g. underwear, pants, shorts, etc.) is expressly prohibited.

- 22. Entry to the area is not permitted with sharp or broken objects, with objects that could come loose from the body or swimwear (e.g. hairpieces, clips, metal ornaments, etc.), and with weapons.
- 23. The management of the Podolí Swimming Stadium reserves the right to limit the use or closure of certain parts of the area for necessary reconstruction, off-season operation, objective reasons (e.g. bad weather), or the rental of certain parts of the area, without the visitor of the Podolí Swimming Stadium having any right to a refund or reduction of the entrance fee.
- 24. The operator has the right to set aside hours and water areas for sports activities or other similar events. The schedule of these events is posted in places designated for public information and on the website <a href="https://www.pspodoli.cz">www.pspodoli.cz</a>.
- **25.** It is prohibited to conduct private sports training and private swimming lessons, etc., in the entire area of the Podolí Swimming Stadium , without prior agreement with the management of the Podolí Swimming Stadium .
- 26. Dedicated and marked swimming lanes are intended exclusively for sports training and fitness swimming.
- 27. Persons suffering from skin or other infectious diseases, persons under the influence of alcohol or drugs, or other narcotic substances, will not be allowed into the Podolí Swimming Stadium. Furthermore, entry may be denied to a person whose presence could have a disruptive effect on the order, safety and cleanliness of the operation, or to a person who does not respect moral and social principles.
- 28. A person who, despite being warned by the staff, fails to comply with any provision of these visitor regulations or disobeys the instructions of the Podolí Swimming Stadium employees may be expelled from the Podolí Swimming Stadium premises without being entitled to a refund of the entrance fee.
- 29. In the summer, the relaxation pool is in cooling mode, not in massage mode.

#### <u>Article 2 – Visitor operating instructions</u>

- Every visitor is obliged to observe personal hygiene and observe good behavior, maintain cleanliness in all areas of the Podolí Swimming Stadium, and ensure their own safety as well as the safety of other visitors.
- 2. All cash, valuables, valuable items, jewelry, documents, laptops, car keys, etc. are required to be placed by the visitor in the safety deposit boxes located next to the cash desks. If this option is used, the visitor must properly lock the valuables locker with a chip strip (card), which also serves to lock the locker. If the visitor

- does not lock larger amounts of cash, valuables, valuable items, jewelry, documents, etc. in the safety deposit boxes, the operator is not liable for any damage.
- 3. Before entering the locker area, visitors are required to take off their shoes and continue to move around the area without shoes or in suitable bathing shoes.
- 4. There are lockers available for visitors to store their clothes and shoes, which they are required to lock properly using a chip. The operator is not responsible for items left outside these areas. The operator is not responsible for any damage caused by not locking the locker. In the event of loss of the chip, the contents of the locker will be released to the visitor only after it is determined that the items in the locker are clearly his and after paying the fine for the lost chip according to the current price list of the Podolí Swimming Stadium.
- 5. The visitor is obliged to keep the chip (entry media) under supervision throughout the entire stay in the premises of the Podolí Swimming Stadium. If this is not the case, the operator is not responsible for any loss or theft of items from the locker or safety deposit box.
- 6. Every visitor is obliged to wash themselves with soap and water before entering the pool, exclusively without a swimsuit, in areas designated for this purpose.
- 7. Shaving (except in designated areas), hair cutting, washing, cleaning feet by sanding, etc. is prohibited in all areas of the complex. Wringing out swimsuits outside the shower areas and drying things on fans and in the area designated for drying the body is also prohibited.
- 8. When leaving the wet area of showers and swimming pools for the changing rooms, each visitor is required to dry themselves so as not to bring water into the dry area of the changing rooms.
- 9. Visitors to attractions (slides, toboggans, etc.) understand that using these attractions may cause wear and tear on swimwear (peeling, etc.). The management of the Podolí Swimming Stadium is not responsible for such damage and claims for compensation will not be considered, except in cases where damage occurs due to the poor technical condition of the attraction.
- 10. Visitors are required to leave the swimming pools, saunas, fitness and changing rooms 15 minutes before the end of operating hours so that they end their stay in the Podolí Swimming Stadium area no later than 10:00 p.m.
- 11. Visitors have the opportunity to borrow recreational and sports items (bats, rackets, swimming aids, etc.) for a fee, according to the valid price list of the

- Podolí Swimming Stadium. At the end of the visit, they are obliged to return these items; each visitor is personally responsible for their loss and is obliged to pay the Podolí Swimming Stadium an amount according to the price list of the Podolí Swimming Stadium.
- 12. The use of entertainment items (balls, inflatable loungers and other items) in individual pools will be decided by the responsible supervising staff based on the current occupancy of the individual pools.
- 13. Playing physical activity and ball games is permitted only in suitable places (meadow) and only with the permission of supervising staff.
- 14. Entry to the steam cabins is only permitted in swimwear. Every visitor is required to shower before and after visiting the steam cabins.
- 15. The operator is not responsible for any accidents or injuries that the visitor causes through their own carelessness, negligence or violation of visitor regulations.
- 16. Entry to the shallow part of the paddling pool is only allowed to children aged 1 to 6 years and under the constant supervision of a responsible person. Entry to the deep part of the paddling pool is only allowed to children under 12 years of age accompanied by an adult. Entry to the swimming pools is prohibited to children under 1 year of age. Children aged 1 to 3 years of age are only allowed to enter the swimming pools and paddling pools in a swimsuit with a tight elastic band around the legs (swim diapers).
- 17. Visitors are required to comply with all regulations, signs and operating rules of attractions such as slides, water slides, relaxation pools, paddling pools, steam rooms.
- 18. In the summer, if the summer changing rooms are open, visitors are required to leave the summer changing rooms by 8:00 PM.

# <u>Article 3 – It is prohibited</u>

- 1. Smoking, including electronic cigarettes, vaping, etc., is prohibited outside designated areas, if designated by the operator.
- 2. The use of chewing gum is prohibited throughout the Podolí Swimming Stadium.
- It is prohibited to consume your own food and drinks in the paid zones of the Podolí Swimming Stadium and in the restaurant. Only food and drinks purchased on the premises of the Podolí Swimming Stadium may be consumed, and only in designated areas.

- 4. It is prohibited to bring and use glass objects throughout the Podolí Swimming Stadium.
- 5. It is prohibited to bring paper items such as handkerchiefs, napkins, etc. into the water.
- 6. Prohibition of behavior that could endanger the safety, order or peace of other visitors.
- 7. It is forbidden to jump into the water from the longitudinal sides and from the diving tower. It is forbidden to dive into each other, knock down and throw other people into the water, or run around the pools and on the walkways.
- 8. Prohibition of calling for help without apparent reason.
- 9. Prohibition of polluting water and other areas by spitting, throwing garbage, etc.
- 10. It is forbidden to bring fins, tennis balls, etc. into the pool.
- 11. Prohibition of moving chairs, tables and benches.
- 12. Playing musical instruments, portable players and televisions is prohibited.
- 13. Prohibition of using binoculars, cameras, camcorders, mobile phones and other recording devices to photograph and film other people without their consent.
- 14. It is prohibited to take and publish photographs and video recordings from the Podolí Swimming Stadium area without the consent of the Podolí Swimming Stadium management.
- 15. Prohibition of entry into areas for personnel or areas designated exclusively for the opposite sex.
- 16. It is forbidden to arbitrarily move objects, other than those intended for this purpose (sun loungers).
- 17. It is forbidden to light fires or bring in dangerous substances.
- 18. It is prohibited to use any electrical wiring without the operator's consent (sockets, etc.)
- 19. It is prohibited to bring electric and gas stoves, grills and other similar devices into the area.
- 20. It is strictly prohibited to manipulate the technical equipment of the Podolí Swimming Stadium, including temperature sensors.
- 21. Swimming and sunbathing without swimwear is prohibited throughout the entire area; sunbathing without swimwear is only possible in designated areas.
- Any person who, despite being warned, fails to comply with the individual provisions of these visitor regulations, or who disobeys the instructions of

individual employees of the Podolí Swimming Stadium, gets drunk, or behaves in any other indecent manner, will be expelled from the premises without any right to a refund of the entrance fee. If a visitor does not leave the premises when called upon in such cases, the responsible personnel may request the cooperation of the Municipal Police and the Police of the Czech Republic.

#### THE VISITOR IS OBLIGATED TO:

- Move slowly, there is a risk of slipping in wet areas.
- Bring into the area things that are usual for swimming (not valuables).
- Maintain cleanliness, treat each other with mutual respect and friendliness, which will make your stay at the stadium more enjoyable.
- Empty the locker upon departure and leave it unlocked. Locked lockers in the
  changing rooms will be emptied free of charge after the daily operating hours
  (except for lockers rented under a contract). Any contents of the locker will be
  stored with the security agency. In the event of authorized withdrawal of these
  items, the visitor will also be charged a handling fee according to the valid price
  list.

### **Article 5 - Final provisions**

Visitors can submit complaints, wishes and issues regarding employees and operations to the operator via email at <a href="mailto:info@pspodoli.cz">info@pspodoli.cz</a> or via a web form on the website <a href="mailto:www.pspodoli.cz">www.pspodoli.cz</a>.

Facebook and Instagram are not communication portals, they are primarily portals for publishing information about the operation of the premises.

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